

For full program details
(including eligibility criteria)
contact the organization directly.



Brochure provided by



Region of Waterloo
COMMUNITY SERVICES

in cooperation with service providers
in Waterloo Region

For an electronic copy of the brochure visit
www.regionofwaterloo.ca/communityservices
search "Emergency Shelter"



Alternate formats of this document
are available upon request.

TTY:
519-575-4608



Region of Waterloo
COMMUNITY SERVICES

updated November 2015

2015-2016 Emergency Shelter Programs in Waterloo Region



Emergency Shelter Programs

Emergency Shelter programs are temporary and designed for people with no other safe place to stay. Locally, Emergency Shelter programs meet the immediate needs of the following groups of people:

- Adults
- Families
- Youth (16-24)
- Unaccompanied children 12-15 years of age who are not living at home and not currently under the guardianship of Family and Children's Services; and
- Women fleeing abuse, with or without dependents.

When inquiring about Emergency Shelter, a person can expect to be asked a standard set of questions. Attempts will be made to explore other options before entering emergency shelter.

Emergency Shelter programs provide a bed, access to three meals a day and support to develop an individualized housing plan. Lengths of stay at Emergency Shelters are based on a person's housing plan.

There are two main types of *Emergency Shelter* programs in Waterloo Region:

1. Emergency Shelter Programs (funded through Regional Municipality of Waterloo)

Seven of the nine *Emergency Shelter* programs in Waterloo Region are under Agreement with the Region and follow the Waterloo Region Emergency Shelter Guidelines. These *Emergency Shelter* programs are part of a system designed to find housing for people experiencing homelessness.

2. Emergency Shelter Programs (funded through Ministry of Community and Social Services)

The other two *Emergency Shelter* program options are Anselma House and Haven House through Women's Crisis Services of Waterloo Region. Women's Crisis Services provides emergency shelter for women and their children who are fleeing abuse.

Emergency Shelter Programs in Waterloo Region – 2015 -2016

Staffed 24 hours/day, 7 days/week.

Emergency Shelter programs are welcoming, respectful and inclusive of diverse populations



YOUTH

Argus Residence for Young People:

www.argusresidence.ca

Eligibility: Youth ages 16-24.

Young Men

115 Wellington Street, Cambridge

519-623-7991

Young Women

740 William Street, Cambridge

519-650-0452

Lutherwood:

Safe Haven Shelter

41 Weber St. W., Kitchener

519-749-1450 x 2240

www.lutherwood.ca

Eligibility: Youth ages 12-17.

oneROOF:

Providing a Roof (PAR)

242 Queen St. S. Kitchener

519-742-2788

www.roof-agency.org

Eligibility: Youth ages 16-25.



WOMEN FLEEING ABUSE

Women's Crisis Services of Waterloo Region:

www.wcswr.org

Eligibility: Women fleeing abuse who are at imminent risk ages 16 and older and their dependents (male dependents ages 18 or younger).

Anselma House

700 Heritage Drive, Kitchener

519-742-5894

Business Calls: 519-741-9184

Haven House

562 Concession Road, Cambridge

519-653-2422

Business Calls: 519-741-9184



WOMEN

YWCA Kitchener-Waterloo:

YWCA Emergency Shelter Services

84 Frederick St. E., Kitchener

519-744-0120 (Voice and TTY)

www.ywcakw.on.ca

Eligibility: Females and trans ages 16 and older; families, including father-led families.

Cambridge Shelter Corporation:

The Cambridge Shelter

26 Simcoe St., Cambridge

519-624-9305

www.cambridgesheltercorp.ca

Eligibility: Females ages 16 and older and families.



MEN

House of Friendship:

Charles Street Men's Hostel

63 Charles St. E., Kitchener

519-742-8327

www.houseoffriendship.org

Eligibility: Males ages 16 and older.

Cambridge Shelter Corporation:

The Cambridge Shelter

26 Simcoe St., Cambridge

519-624-9305

www.cambridgesheltercorp.ca

Eligibility: Males ages 16 and older and families.



FAMILIES

Eligibility: Families with children under 18 years old, who are at-risk of housing loss or experiencing homelessness.

Lutherwood is the first point of contact for families to access emergency shelter. Lutherwood staff will support families to stay in their current housing or find new housing with the goal of reducing or avoiding emergency shelter stays. If a shelter stay is needed, Lutherwood staff facilitate access to emergency shelter.

During Business Hours

Monday-Friday from

8:30 a.m.-4:30 p.m.:

(Phone or walk-in

welcome)

After Business Hours

Contact these shelters directly.

Lutherwood:

Families in Transition

41 Weber St. W., Kitchener **OR** 35 Dickson St., Cambridge

519-749-2450

519-623-9380

www.lutherwood.ca

Cambridge Shelter Corporation:

The Cambridge Shelter

26 Simcoe St., Cambridge

519-624-9305

www.cambridgesheltercorp.ca

YWCA Kitchener-Waterloo:

YWCA Emergency Shelter Services

84 Frederick St. E., Kitchener

519-744-0120 (Voice and TTY)

www.ywcakw.on.ca



PUBLIC TRANSPORTATION

For information about public transportation:

Grand River Transit (GRT)

519-585-7555

www.grt.ca

GRT Trip Planner

<http://web.grt.ca/hastinfoweb/>